12-19-05

PTO/SB/21 (09-04) Approved for use through 7/31/2006

56,975

Date: December 16, 2005

Under he Paperwork Reduction act of 1995, no p	U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Reduction act of 1995, no persona are required to respond to a collection of information unless it displays a valid OMB control number.									
TRANSMITT	Application Number	er	09/982,244 October 17, 2001							
FORM	Filing Date									
		First Named Inven	tor	Michael H. D'Amico et al.						
		Art Unit		3713						
4. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Examiner Name		Julie K. Brocketti							
(to be used for all correspondence Total Number of Pages in This Subr		Attorney Docket N	umber	13253US01						
E	ICLOSURES (cl	neck all that ap	ply)	<u></u>						
Fee Transmittal Form Fee Attached Amendment/Reply After Final Affidavits/declaration(s) Extension of Time Request Express Abandonment Request Information Disclosure Statement Certified Copy of Priority Document(s) Reply to Missing Parts/ Incomplete Application Reply to Missing Parts unde 37 CFR 1.52 or 1.53	Change of Cor Address Terminal Disci Request for R CD Number of Landscape Remarks	nvert to a plication rney, Revocation respondence laimer efund f CD(s) e Table on CD	to to for to for to for to for to for the form of the	er Allowance Communication C peal Communication to Board Appeals and Interferences peal Communication to TC peal Notice, Brief, Reply Brief) prietary Information atus Letter eturn-Receipt Postcard mer Enclosure(s) (please ntify below):						
SIGNA	ATURE OF APPLICAN	NT, ATTORNEY, OR	AGEN	<u> </u>						
Firm or Individual Name McAndrews	Held & Malloy, Ltd.									

Registration No. (Attorney/Agent)

EXPRESS MAIL DEPOSIT "Express Mail" mailing label number: EV 729164747 US Date of Deposit: December 1 **2** 2005

Name (Print/type)

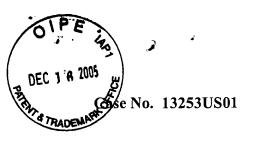
Signature

Yufeng Ma

PTO/SB/17 (12-04)
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U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE are required to respond to a collection of information unless it displays a valid OMB control number.

Officer the Paperwo	rk Reduction Act of 19	33, no persons	are required	to respond to a conec	don or intorna	non unico	o it diopia;	0 4 74.			
GAP Evant to the co	Effective on 12/08/20 onsolidated Appropri	04. ates Act. 2005	(H.R. 4818)		Con	nplete if h	(nown				
EEF -	TRANSM	ΙΤΤΔΙ		Application Number	09/982,244						
FEE TRANSMITTAL			Filing Date	October 17, 2001							
DEC 1 'R 2005 8 fo	or FY 20	U 5	_ [_	First Named Inventor	Michael H. D	'Amico et	al.				
2 48			⊢	Examiner Name	Julie K. Broc	ketti					
TANK ant claim	s small entity statu	s. See 37 CF	R 1.27	Art Unit	3713						
TOTAL AMOUNT O	F PAYMENT (\$)	1,020.00		Attorney Docket No.	13253US01			·			
METHOD OF PAYMENT (check all that apply)											
Check Credit Card Money Order None Other (please identify):											
Deposit Account Deposit Account Number: 13-0017 Deposit Account Name: McAndrews Held & Malloy											
For the above-identified deposit account, the Director is hereby authorized to (check all that apply)											
Charge Fee(s) indicated below Charge Fee(s) indicated below, except for the filing fee											
Charge any additional fee(s) or underpayments of fees(s) Credit any overpayments under 37 CFR 1.16 and 1.17											
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.											
FEE CALCULATION											
1. BASIC FILING, SE											
Application Type	S	FEES mall Entity Fee(\$)	SEA Fee(\$)	RCH FEES Small Entity Fee(\$)	EXAMI Fee(\$)		FEES II Entity ee(\$)		Fees Paid(\$)		
Utility	300	150	500	250	200		100	_			
Design	200	100	100	50	130		65				
Plant	200	100	300	150	160		80				
Reissue	300	150	500	250	600	;	300	`			
Provisional	200	100	0	0	0		0				
2. EXCESS CLAIM F	EES							-	Small Entity		
Fee Description Each claim over 20, o	r for Reissues each	claim over 20	0 and more t	nan in the original o	atent			Fee(\$) <u>Fee(\$)</u> 25		
Each independent cla						atent		200	100		
Multiple dependent cla							.tattD.	360	180		
<u>Total Claims</u>	-20 or HP	<u>Claims</u> x	<u>Fee(\$)</u>	<u>Fee Paid (\$)</u> =		<u>Mi</u> Fe		epenae	ent Claims Fee Paid (\$)		
HP = highest num	ber of total claims pa		ter than 20		_	_					
Indep. Claims	<u>Extra</u>	<u>Claims</u>	Fee(\$)	Fee Paid (\$)	_						
LID = bish act aven	-3 or HP	X _	r if arostor th	=	_						
HP = highest number of independent claims paid for, if greater than 3 3. APPLICATION SIZE FEE If the specification and drawings exceed 100 sheets of paper, the application size fee due is \$250 (\$125 for small entity) for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).											
Total Sheets Extra Sheets Number of each additional 50 or fraction thereof Fee(\$) Fee Paid(\$) -100 /50 (round up to a whole number) x =											
4. OTHER FEE(S) Fee Paid(\$)											
	Non-English Specification, \$130 fee (no small entity discount)										
Other: Three-Month Extension Of Time 1,020.00											
CHRMITTED BY											
SUBMITTED BY Signature		- AM		Registration No.	56,9	75	Telephor	ne T	(312)775-8000		
	Yufeng Ma	///		(Attorney/Agent)	1 33,0	-	Date	-+	December 16, 2005		
(printetype)											

CERTIFICATE OF MAILING



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of:

MICHAEL H. D'AMICO et al.

Serial No.: 09/982,244

Filed: October 17, 2001

For: GAMING SYSTEM CUSTOMER SERVICE TECHNIQUES

PEV 729164747 US

I hereby certify that this correspondence and all correspondence referenced herein are being deposited with the United States Postal Service as Express Mail in an envelope addressed to Mail Stop: Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on December 16, 2005.

Examiner: Julie K. Brocketti

Group Art Unit: 3713

Confirmation No.: 7628

Yufeng Ma Reg. No. 56,975

PETITION FOR THREE MONTH EXTENSION OF TIME

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Applicant requests a three-month extension of time under 37 C.F.R. § 1.136(a) to respond to the Final Office Action mailed June 17, 2005. The initial period for response expired September 17, 2005. By this extension, the period for response is now December 17, 2005.

12/20/2005 MBIZUNES 00000010 130017 09982244

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1020.00 DA

Case No. 13253US01 PATENT

The petition fee (37 C.F.R. § 1.17), which is enclosed, is believed to be \$1,020.00 for a three (3) month extension for a large entity.

Respectfully submitted,

McAndrews, Held & Malloy, Ltd.

Date: December 16, 2005

Yufeng Ma Reg. No. 56,975

McAndrews, Held & Malloy, Ltd. 500 W. Madison Street, 34th Floor Chicago, Illinois 60661 (312) 775-8000 (Telephone) (312) 775-8100 (Facsimile)